



# OUR CAPABILITIES



[www.bexa.net.au](http://www.bexa.net.au)

# About Us

## We Are Building Experts!

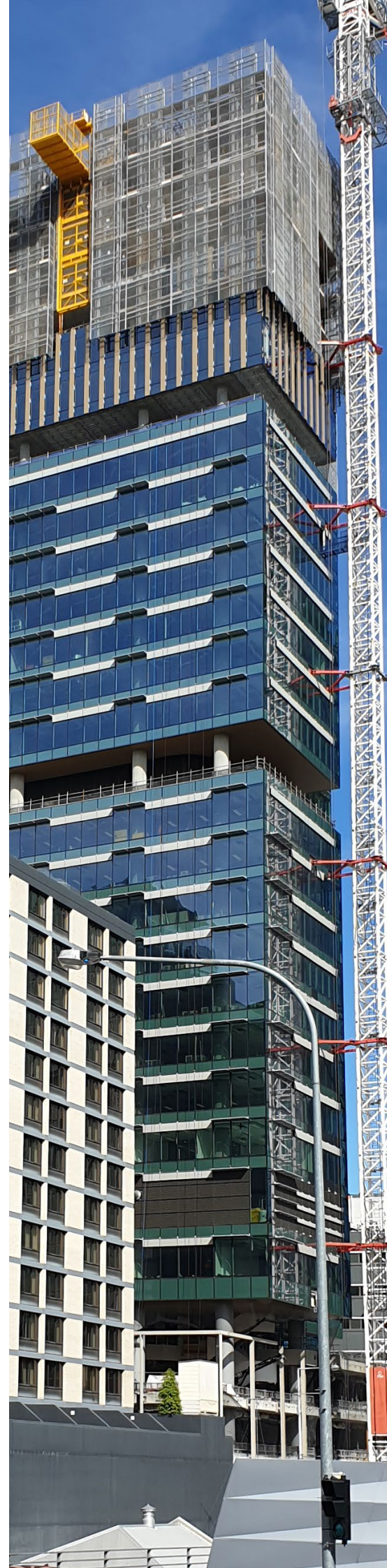
Established in 2018, BExA is differentiated by its commitment, expertise, personalised service and integrity. We are committed to exceeding your expectations while ensuring your complete satisfaction, whatever your requirements. We offer our clients unbiased viewpoints because we have no affiliations with insurers, loss adjusters, claims preparers or builders.

Our services include property loss investigations, remediation, scopes of work, drafting, project management, superintendency and expert technical reports.

Our proven systems and specialist equipment enhance our solutions package.

Our business partnership with specialist engineering, drafting, architectural and similar building support teams allows us direct access to the most experienced practitioners to assist you.

Our credentials are supported by many insurers and corporate entities having chosen us as their preferred provider when needing prompt, accurate, assistance and legal support.



# Our Clients

BExA Building Solutions is a leading independent provider of building consultancy services to the insurance industry, strata owners and managers, mediation firms and statutory authorities.

## Insurance Industry

BExA assists with building issues arising from property damage, natural disaster events and complex losses in residential, commercial, industrial or Strata titled buildings. Additionally, we assist with liability, warranty and regulatory issues.

Project management (superintendent) services are also available.



## Legal & Dispute Support

Our support includes expert technical reports/opinions, courtside representation, contract interpretation and legislation advice.

Clients include underwriters, claims managers, property developers, certifiers, claims preparers, commercial entities agencies and brokers.

## Strata

BExA are qualified and experienced in all aspects of building issues ranging from or comprising design faults, building defects, builders warranty assessments, legislation non-compliance and remediation management.

## MAKE BEXA YOUR FIRST CHOICE FOR

- Building Examination/ Forensic Investigations (e.g., fire and weather event damage)
- Detailed remediation works, scopes including drafting services
- Third party quality assurance assessments
- Risk assessments for insurance loss or damage and commercial compliance
- Resolving sensitive and complex issues in the built environment
- Drone surveys with licensed operator
- Thermal imaging
- Warranty and defect assessment
- Remediation management services

# Project Management & Quality Control

**BExA has experienced project managers and superintendents with qualifications and capability to manage any complex building issue particularly Strata titled property.**

## **WE:**

- Conduct formal documentation review
- Manage all activities of a project from design, material supply, construction and certification
- Deliver remediation scopes and management for Heritage/ National Trust listed properties
- Provide independent third-party superintendent services to control costs and manage quality
- Work diligently with clients and stakeholders to ensure the quality of our service is unparalleled and all performance metrics met.
- Use an electronic platform to manage quality workmanship by appointing remediation tasks to appropriate sub-contractors and monitoring and reporting adherence to completion time frames.
- Use independent third-party intervention to manage any dispute arising between client and building contractor, sub-contractor and architect or stakeholder.





# Legal Dispute Support

## EXPERT WITNESS SERVICES

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Representation at:

- QCAT
- NCAT
- QBCC
- The Planning & Environmental Court and;
- Magistrates, District and Supreme Court

## COMPLIANCE AUDITS

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Assessing compliance to or interpretation of Australian Building codes, guidelines and Australian standards applicable to building legislation.

## INSURANCE BUSINESS

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Inspect and report on:

- Remediation estimate enquiries
- Causation of loss damage or defect
- Expenditure quotes
- Risk of liability exposure
- Assessment of remediation scopes and contract documentation

To implement processes that assists management with dispute resolution

## STATE & TERRITORY GOVERNMENT

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Manage issues involving:

- Building authority consultancy services
- Building legislation advisory
- Third party consultancy services

## BRUCE HAINES

CEO of Bexa has been highly regarded in the building industry for more than 40 years and is at the forefront of building consultancy services in Queensland.

### HISTORY

- 1982-2004** Carpentry & building contractor in the petro-chemical and architectural residential sectors.
- 1997-2004** Owned a pre-purchased building inspection company
- 2005-2011** Appointed building inspector for the Queensland Building Services Authority (now QBCC)
- 2011-2018** National Technical Manager at ICPS Australia
- 2018** Established BExA as a new service provider

### QUALIFICATIONS

Qualified builder (QLD)	Qualified mediator QUT Faculty of Law
Cert IV - QLD Workplace Health & Safety	Qualified trade carpenter and joiner
Advanced Diploma of Building & Construction Management	Remotely piloted aircraft systems (drones), CASA

### LICENCES

Building Inspection - QBCC Licence # 516863	Builder Low Rise - QBCC Licence # 516863
High Risk Work (Elevated work platform over 11 metres) Pinnacle Safety & Training Licence # 340500101	Builder Medium Rise - QBCC Licence # 516863
Work Safely at Heights (rope access) Pinnacle Safety & Training - RIIOHS204A	Project Management Services - QBCC Licence # 516863
Remove Asbestos 'B' Class - Workplace Health & Safety QLD Licence # 2300443	Remotely Piloted Aircraft Systems (Drones) CASA - Aviation Reference # 1134174

### MEMBERSHIPS



### AICLA

Bexa is a recognised supplier of the Australasian Institute of Chartered Loss Adjusters

# Risk Management

## Climate & Environment

Whenever a natural disaster is identified and announced, our catastrophe team is deployed quickly as we are able to mobilise appropriate experts to assist insurers, governments and relevant agencies.

BExA staff have been attending such events since 2006.

## Industry Network

Our industry network comprises professionals and contractors as listed below. Any sub-contractor is hired from industries they serve and bring sector and lifestyle specific expertise that can be tailored to meet your specific need or project.

**DRAFTING | STRUCTURAL ENGINEER**

**STRUCTURAL DESIGN HYGIENIST**

**ARCHITECT | FIRE ENGINEER**

**PROJECT MANAGER**



## Summary

The local knowledge to help clients resolve problems before they escalate - and the inhouse relationships/resources to resolve claims, complaints and construction defect or problems.

Innovative solutions while working directly with or in conjunction with claims professionals, underwriters, lawyers, claim preparers and construction industry specialists.

We maintain the highest standards of compliance, transparency and integrity while producing cost-effective outcomes.

Expert and responsive team members experienced in medium, large, challenging and unusual appointments always supplying consistent high-quality workmanship.



## Contact Us

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Building Experts Australia Pty Ltd

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Disclaimer

This capability statement is intended as a guide to the features and benefits of BExA Building Solutions. Additional information about Bexa can be found at [www.bexa.net.au](http://www.bexa.net.au) or search BExA on LinkedIn and Facebook.